

Dear Caffall Dental Care Family,

On March 20, 2020, Governor Ducey issued Executive Order 2020-10 with the intent of preserving Personal Protective Equipment (PPE) in the fight against COVID-19. After careful consideration we have decided to make the following adjustments to our office schedule:

- Dental cleanings have been deemed less essential, so **we will be suspending regular dental cleanings until further notice**. We will be reaching out to each prescheduled patient & inviting you to reschedule your cleanings at a future date that is convenient for you. This will be re-evaluated every week until the Order from the Governor is lifted.
- To help conserve resources at Urgent Cares, Hospitals & Emergency Rooms, **we are committed to remaining open to assist the community with their dental emergencies & urgent dental needs**.
- **We are currently available from 7am–7pm Monday through Friday & 8am–1pm on Saturdays**.
- **Please help us to spread the word that we are here for you, your family & friends!** It will help us keep the hours open. Please call ahead at 480-892-9000 so we can review your health symptoms & prevent the spread of disease. As a reminder, **We love most dental insurance & will maximize your benefits if you need urgent or emergency care during these uncertain times!**

As a reminder, these are some of the ways we are working to maintain a Zero transmission office:

- Use of PPE's as recommended by the CDC.
- Disinfection of all areas of patient care as directed by OSHA & the CDC.
- Additional cleaning & disinfection of the entire office to maintain a clean environment.
- Requiring team members with symptoms to stay home & get well.
- Taking temperatures of all team members & arriving patients.
- Inviting patients with symptoms to stay home & get well.
- Maintaining group sizes smaller than 10 people in any area in our office.
- Reducing areas & items that need to be touched.
- Reducing close contact by using technology to communicate & interact.

We are committed to the fight against COVID-19 while also being available to meet the needs of the community, thereby reducing the strain on our critical health care infrastructure. Feel free to give us a call if you have any questions or needs.

Thanks & stay healthy my friends!

Chad, Trevor, Cody & Wynn Caffall